| Services/Packages | Definition/Detail of service | Substantive Editing |
|--|---|---------------------|
| Language & Grammar-Check (American/British English) | Language Check Sentence construction, English word choice, clarity, parallel structure, tone, voice, redundancy Grammar Check Subject-verb agreement, article usage, spellings, tense, prepositions, pronouns and determiners, adverbs and adjectives, relative clauses Punctuation Check Commas, colons, semicolons, dashes, quotation marks, apostrophes | \checkmark |
| Style and Consistency (Writing Style, References, Figures and Tables - Check) | Writing Style Check Capitalization, hyphenation, headings, numbering style, abbreviations, American/British English References Check Consistent citation style, consistent end-list reference style, cross-referencing between main text and end list Figures and Tables Data consistency, cross-referencing between text and figures/tables | ~ |
| Technical Accuracy | Technical word choice Subject-specific nomenclature Appropriate units of measurement, symbols, and variables | ~ |
| Manuscript Formatting (APA, MLA, and CMOS) | As per the journal guidelines and instructions Writing style guides (APA, MLA, and CMOS) | \checkmark |
| Logical Flow | Logical Flow Rearrangement, expansion, or summarizing of sections Ensuring logical flow between sentences and paragraphs Cross-checking appropriateness and presence of sections | ~ |
| Presentation | Presentation Content accurately reflects title and heading Appropriate weightage to sections – checking if abstracts cover all essential points Clarity and coherence | ~ |
| Content Enhancement | Content Enhancement Checking if presentation is simple and effective Eliminating content repetition and redundancy Verifying gaps and improving the content Ensuring clear unambiguous statements | ~ |
| "Two-Editor" System | Under our "Two-Editor" System, manuscripts are reviewed by two highly skilled editors to ensure language consistency and accuracy. After a thorough edit by a PhD-qualified subject-area specialist, a second editor polishes | ✓ |
| Native English-speaking Editors (mainly US and UK) | and refines your paper to remove any existing ambiguities. Our editors are all native English speakers (US, UK, Australia, and Canada) and familiar with the issues which occur in ESL writing. | ✓ |
| Specialized Subject-area Matching | Every manuscript submitted to us is matched to editors with highly specialized subject-area expertise. For example, a paper in Neurology will be edited by an editor who is an MD in Neurology, not by a specialist in Medical Sciences. This technical competency enables us to optimize the content as well as the language and pay due attention to even the most subtle intricacies. | ~ |
| The Enago Promise (Manuscript will never be rejected due to language errors) | "The Enago Promise" guarantees that a manuscript edited by us will never be rejected on the basis of poor language. On a rare occasion if rejection occurs, we will take full responsibility of re-editing the paper for resubmission at no additional cost. Our stringent systems and processes, professional editors, and in-house quality management system help us in delivering this promise to our authors. | ~ |
| Edit Unlimited (Unlimited rounds of editing) | Enago gives you the freedom to revise your manuscript as many times as you wish within validity. The same editor who has worked on your assignment will edit your changes to ensure consistency. What we do: Edit all the changes you have made to the manuscript. Ensure consistency in terminology and style. We cover 20% revisions, which is more than sufficient to satisfy 99% journal revision demands. | 365 days |
| Editor Q&A (Up to 1 year, at no additional cost) | Expert Q&A lets you ask any question you have within 365 days to the experts who have worked on your manuscript. The experts who have worked on your assignments will address any doubts you may have about the services. There is no limit on the number of questions, nor is there any fee for this service. | \checkmark |
| Cover Letter | A detailed cover letter, highlighting your paper's important points, prepared by the editor who worked on your manuscript. | ✓ |
| Certificate of Editing | Proof that your paper has been reviewed by professional, native English-speaking experts. | ✓ |
| Journal Formatting (Style guide and specifications of your target journal) | Your manuscript is formatted according to the style guide and specifications of your target journal. | ✓ |
| Word Count Reduction | A reduction of up to 20% for free if your paper exceeds the word count limit of your target journal. | ✓ |
| Manuscript Rate Card (Comments and critiques by experts) | A detailed four-page report containing a full analysis, including all the comments and critiques put forward for your manuscript. | 4 page report |
| Academy Resources (Comprehensive and up-to-date resources for researcher) | These are the Scholarly Resources & Webinar content available on https://www.enago.com/univ/mahidol-university/ Accessible to all Mahidol authors for free. | \checkmark |